



MANUFACTURER'S WARRANTY

Any of our products found to have a manufacturing defect within one year from purchase will be handled in the following manner:

1. We will ship, to our dealers "point of delivery", all materials supplied by us.
2. In as much as Counter-Form LLC has no control over installation or fabrication on the job, **no warranty is expressed or implied in reference to installation, plumbing or labor of any manner.**
3. At our option, before shipping materials, we may request to inspect the job.
4. All materials coming off the job become property of Counter-Form LLC.
5. Credit will be issued when countertops are returned to Counter-Form LLC and we have determined that it is a manufacturing defect.

IMPORTANT: BEFORE INSTALLING TOPS

- **Water damage voids the warranty! Installer/plumber must seal all raw exposed particle board.**
- **WARRANTY covers replacement of tops ONLY. No labor costs.**
- CHECK CONDITION OF TOPS BEFORE INSTALLING. If your tops came with poly on them, take the poly off and inspect tops before assembling.
- DRY FIT COUNTERTOPS and if there are any issues, DO NOT GLUE and ASSEMBLE.
- TOPS SHOULD BE SET ON LEVEL CABINETS AND ALLOWED TO ACCLIMATE. If tops were subject to high humidity, they may need more time to acclimate to the surrounding.
- MAKE SURE MITER JOINTS ARE CLEAN. Using a paint brush, COMPLETELY coat each raw edge of miter joint with waterproof glue.
- Quickly align tops and tighten miter bolts. Open times vary depending on glue manufacture. Splined Miters help with alignment but all miters have to be adjusted. While tightening each miter bolt, a small block of wood can be used to "TAP" on the deck of the countertop so laminate does not get damaged. Working from front to back, line up tops so laminate is flush, then tighten bolt, repeating for each bolt.
- Clean off excess glue with a damp cloth.
- Warranty is void if joints are not properly assembled.
- Color matched seamfill is available for final touch-up.
- TOPS ABOVE DISHWASHERS SHOULD BE SEALED. The area above the dishwasher is exposed to moisture. Vents on top of door can cause damage quickly.
- STOVES and COOKTOPS MUST BE SET AT A HEIGHT ABOVE THE COUNTERTOP. This will prevent end caps from high heat which could cause delamination.
- ALL FAUCET HOLES CUT NEED TO BE SEALED. Use a good silicone to seal all raw particle board exposed to prevent water damage.
- DO NOT EXPOSE MITER SEAMS TO STANDING WATER OR SET COFFEE POTS OVER SEAM. WATER DAMAGE IS PERMANENT AND IS NOT A WARRANTY ISSUE.